



Dear Community Member,

A member of our community has downloaded this letter to send to you on the basis that they believe **rubbish has been left out on your property or bins have been left on the street for extended periods after collection day.**

While I don't get involved in such matters directly, I can say with confidence that better-presented streets and neighbourhoods bring stronger prices when it comes time to sell. As a local real estate agent with over 20 years of experience in Liverpool and South-West Sydney, I've seen firsthand how small issues like this can impact buyer perception and property values across an entire street.

The sender of this letter just wanted to bring the matter to your attention in a way that can build a stronger community, rather than escalate the situation or involve council authorities.

Bins left out or rubbish accumulating creates several problems:

- **Street presentation** — impacts how the entire street looks to residents, visitors, and potential buyers
- **Pest attraction** — rats, cockroaches, and other pests are drawn to rubbish left out
- **Safety hazard** — bins on footpaths can obstruct pedestrians, prams, and wheelchairs
- **Community standards** — when one property looks neglected, it affects everyone's property values

Most residents are conscientious about bin collection and rubbish disposal. The sender believes this may simply be an oversight — perhaps you've been away, dealing with other priorities, or the collection schedule has changed.

What Would Help

- **Bring bins in within 24 hours** of collection day
- **Store bins out of sight** when not in use (side of house, garage, or behind fence)
- **Dispose of bulk items properly** — book a council pickup or take to the tip
- **Secure bin lids** to prevent overflow and wind scatter
- **If you're away**, arrange for a neighbour or friend to bring bins in

The sender has chosen to approach this respectfully and privately, rather than making a formal complaint to your local council. They're hoping this letter will be enough to resolve the issue and maintain good relationships in our street.

Our community is a great place to live, and small actions from each of us can make a big difference in keeping it that way.

Thank you for your understanding and cooperation.

BJ Gregory

Real Estate Agent

This letter is part of The Good Neighbour Project — a community initiative providing free, non-confrontational letter templates to help residents address common neighbourhood issues with respect and empathy.

gregory.agency



Dear Community Member,

A member of our community sent you a letter approximately two weeks ago regarding **rubbish being left out or bins remaining on the street for extended periods**. Unfortunately, they've advised that the issue is still occurring, which is why you're receiving this follow-up.

While I don't get involved in such matters directly, I can tell you that this kind of ongoing issue does affect community perception and property values. As a local real estate agent, I've seen buyers walk away from streets where basic standards aren't being maintained — even when individual properties are well-presented.

The sender has been patient and understanding, but they're now at the point where they need to see a change. This letter is a final courtesy before they escalate the matter to your local council.

The sender wants to assume the best:

- Perhaps you didn't receive the first letter
- Maybe you've been dealing with personal or family issues
- It's possible you're unaware of your local council's requirements

However, the reality is that bins left out for days and rubbish accumulating on your property is now affecting the entire street. It impacts how neighbours feel about their own homes, and it's can attract pests and create an eyesore for everyone.

Local councils have clear regulations about waste management and street presentation.

Ongoing issues can result in formal warnings, clean-up orders, and fines. The sender doesn't want to make a formal complaint to council, but they will if this continues.

Here's what they're asking:

- Bring bins in within 24 hours of collection day — every week
- Store bins out of sight when not in use
- Dispose of bulk items properly through council pickup or the tip
- If you need help managing this, please reach out to family, friends, or council support services

The sender has tried to be patient, respectful, and understanding. They've given you time to address this privately. But if the issue continues after this letter, they will have no choice but to make a formal complaint to council.

Improving your neighbourhood value is the responsibility of all residents, and we would appreciate your help to make our area more enjoyable.

I hope it doesn't come to that. Our community works best when we all take responsibility for our properties and respect our neighbours.

Thank you for taking this seriously.

BJ Gregory

Real Estate Agent

This letter is part of The Good Neighbour Project — a community initiative providing free, non-confrontational letter templates to help residents address common neighbourhood issues with respect and empathy.

gregory.agency