



Dear Community Member,

A member of our community has downloaded this letter to send to you on the basis that they believe **noise from your property late at night has been disturbing neighbours.**

While I don't get involved in such matters directly, I can say with confidence that better-presented streets and neighbourhoods bring stronger prices when it comes time to sell. As a local real estate agent with over 20 years of experience in Liverpool and South-West Sydney, I've seen firsthand how small issues like this can impact buyer perception and property values across an entire street.

The sender of this letter just wanted to bring the matter to your attention in a way that can build a stronger community, rather than escalate the situation or involve council authorities.

Late night noise creates several problems:

- **Sleep disruption** — affects health, work performance, and quality of life for neighbours
- **Family impact** — young children, shift workers, and elderly residents are particularly affected
- **Community relationships** — ongoing noise issues damage trust between neighbours
- **Property values** — buyers specifically ask about noise issues when viewing properties
- **It's illegal** — NSW has strict noise restrictions during protected hours

Most residents are considerate of their neighbours. The sender believes you may not realize how sound travels at night, or perhaps you're unaware of the impact it's having on families nearby.

NSW Noise Restrictions

Under NSW Protection of the Environment Operations Act, offensive noise is prohibited during:

- **Sunday to Thursday:** 10pm to 8am
- **Friday, Saturday & day before public holidays:** Midnight to 8am

What Would Help

- **Keep noise to a minimum** after 10pm on weeknights (midnight on weekends)
- **Move gatherings inside** or wrap them up earlier
- **Be mindful of music volume** , especially bass that travels through walls
- **Consider your neighbours** — families with young children, shift workers, elderly residents

The sender has chosen to approach this respectfully and privately, rather than making a formal complaint to your local council. They're hoping this letter will be enough to resolve the issue and maintain good relationships in our street.

Our community is a great place to live, and small actions from each of us can make a big difference in keeping it that way.

Thank you for your understanding and cooperation.

BJ Gregory

Real Estate Agent

This letter is part of The Good Neighbour Project — a community initiative providing free, non-confrontational letter templates to help residents address common neighbourhood issues with respect and empathy.

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Dear Community Member,

A member of our community sent you a letter approximately two weeks ago regarding **late night noise from your property**. Unfortunately, they've advised that the issue is still occurring, which is why you're receiving this follow-up.

While I don't get involved in such matters directly, I can tell you that this kind of ongoing issue does affect community perception and property values. As a local real estate agent, I've seen buyers walk away from streets where noise issues are known problems — even when individual properties are well-presented.

The sender has been patient and understanding, but they're now at the point where they need to see a change. This letter is a final courtesy before they escalate the matter to your local council.

The sender wants to assume the best:

- Perhaps you didn't receive the first letter
- Maybe you're unaware of how sound travels at night
- It's possible you don't realize the impact on neighbours with young children or shift workers

However, the reality is that noise from your property is still disturbing neighbours late at night. It's affecting people's sleep, work performance, and quality of life. Families are struggling to get children to bed. Shift workers can't rest properly. And it's creating tension in the street.

NSW has strict laws about offensive noise. Under the Protection of the Environment Operations Act, councils can issue noise abatement directions and fines. Penalties can reach **\$4,000** for individuals. The sender doesn't want to make a formal complaint to council or police, but they will if this continues.

Here's what they're asking:

- Keep noise to a minimum after 10pm on weeknights (midnight on weekends)
- Move gatherings inside or wrap them up earlier
- Be mindful of music volume, especially bass that travels through walls
- Respect that your neighbours have the right to peaceful enjoyment of their homes

The sender has tried to be patient, respectful, and understanding. They've given you time to address this privately. But if the noise continues after this letter, they will have no choice but to make a formal complaint to council or police.

Improving your neighbourhood value is the responsibility of all residents, and we would appreciate your help to make our area more enjoyable.

I hope it doesn't come to that. Our community works best when we all take responsibility for our actions and respect our neighbours.

Thank you for taking this seriously.

BJ Gregory

Real Estate Agent

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